

Infront Analytics pay-per-use subscription

How it works

Upon subscription, you get a day credit allowing you to connect to the Infront Analytics platform for:

- **either 24 hours** – credit for one single slot of 24 hours, valid for 1 month from the subscription date, starting on the first connection to the platform;
- **or 10 days** – credit for 10 x 24 hours, consecutive or not, valid for a period of 1 year from the subscription date.

Day count (10-day subscription option)

The day count works by slots of 24 hours. Upon connection, 1 day is deducted even if you make one single hit on the website. On the other hand, you can reconnect as many times as necessary during a 24-hour period and only 1 day will be counted. If you stay connected after the end of the 24-hour period, a new day is counted, so make sure to log out when you are done.

At any time, you can track your usage by checking your subscription details in My Account/My Subscription (top right option of the navigation bar). The message displayed informs you when the current session finishes and how many subscription days remain to allow you to optimize your subscription.

Service level

The pay-per-use subscription gives access to the Advisor service:

- User license: 1
- Financial statements: 25 high-level items, 5-year history
- Excel downloads: web page export, Excel add-in
- Customer support: email
- User training: not included

Compared with the service offered for the free trial, Excel capabilities are fully enabled in the pay-per-use subscription.

How to subscribe

Pay-per-use subscriptions can only be ordered from our secure subscription portal and paid by credit card (Visa, MasterCard, American Express).

After successful completion of the payment transaction, you receive an automated email with your login details and a copy of your invoice.

If you have received an email with a promotional offer, make sure to use the 'Buy' link provided in the email to subscribe and benefit from this special price.

Credit expiry

Your day credit must be used before the expiration date of your subscription, i.e.:

- 1 month after the purchase date for the 24-hour subscription option;
- 1 year after the purchase date for the 10-day subscription option.

For the 10-day subscription option, pop-up and email notifications will alert you when only 3 days remain on your account or one month before your credit expires.

Subscription renewal

Pay-per-use subscriptions are not automatically renewed as your credit card details are not stored.

If you have subscribed to the 10-day subscription option, you will be notified by email of the upcoming expiration of your subscription one month before it expires.

FAQ

SUBSCRIBING

Am I charged value-added tax (VAT) when purchasing a pay-per-use subscription?

VAT will be automatically added to your bill if you reside:

- in France;
- or in the European Union, unless you have entered your VAT number in the purchase form.

USING

Is another day credit deducted if I connect to the platform from another PC?

Only 1 day is deducted for a 24-hour period regardless of the way the platform is accessed and the number of times the user logs in.

Is client support/help desk included in the pay-per-use subscription?

Yes, but via email only sent to support@infrontanalytics.com. Support is provided during office hours in France.

RENEWING

Is my unused day credit definitely lost after my subscription has expired?

The only way to extend the validity period of your remaining credit is to renew your subscription purchasing a new credit of 10 more days before the expiry date. After expiry, your remaining credit will be definitely lost.